



**Global Medical  
Response**

**GMR Learning Presents  
DE-ESCALATION**

*Provides One (1.0) Hour(s) of Continuing Education Credit*



**DATE:**

**May 2, 2024: 1:00 PM—2:00 PM PACIFIC TIME**

**LOCATION**

Virtual on Zoom — A link will be provided at the time of registration

**COST : \$10.00**

No cost for GMR employees, please the GMR Employee Ticket option.

*Scope*

Provides Hospital, Pre-Hospital and Air/Ground First Responders working in the critical care environment tools to understand and manage aggressive patients and de-escalation techniques.

*Instructors:*

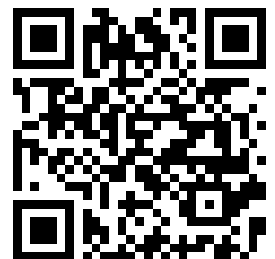
**Shad Thomas, LCSW, CCISM**  
Manager of Clinical Mental Health  
GMR Life

*Objectives:*

*At the conclusion of this course, attendees will be able to:*

1. Describe patient aggression development from a neurological & behavioral perspective
2. Identify de-escalation techniques to utilize in a professional setting
3. Understand how a provider's mental/emotional status affects event outcome
4. Review skills and strategies to reduce the impact on a provider's wellbeing

*Scan to Register:*



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## Continuing Education

This continuing education activity is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education (CAPCE) for 1.0 advanced CEH.

Global Medical Response is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's commission on Accreditation. Contact Hours Awarded for this activity: 1.0

**Register Online:** <https://De-Escalation2May24.eventbrite.com>

## Cancellation Notification

If the event is cancelled for any reason, refunds will be provided in full within 30 days of the cancellation notification. Registered participants will be notified immediately through the email address provided at the time of registration. If an email address was not provided, a voice message will be left at the number provided at the time of registration.

## Refunds

Refunds (less a \$20 administration fee) will be provided if the refund request is received in writing 72 hours (3 days) prior to the event. The refund will be processed within 30 days of the timely refund request.

## GMR Learning Presents National Webinar Series

Additional Upcoming Courses:  
<https://gmrlearning.com/virtual-courses/>

## Questions

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## GMR FAMILY OF COMPANIES

